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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/802,068	03/08/2001	Eliot M. Case	1810 / USW 0615 PUS	5285

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QWEST COMMUNICATIONS INTERNATIONAL INC  
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EXAMINER

KNOWLIN, THJUAN P

ART UNIT PAPER NUMBER

2642

DATE MAILED: 11/18/2004

Please find below and/or attached an Office communication concerning this application or proceeding.

## Interview Summary

Application No.

09/802,068

Applicant(s)

CASE ET AL.

Examiner

Thjuan P Knowlin

Art Unit

2642

All participants (applicant, applicant's representative, PTO personnel):

(1) Thjuan P Knowlin.

(3) John Buser.

(2) Ahmad Matar.

(4) \_\_\_\_\_.

Date of Interview: 08 November 2004.

Type: a) ☒ Telephonic b) ☐ Video Conference  
c) ☐ Personal [copy given to: 1) ☐ applicant 2) ☒ applicant's representative]

Exhibit shown or demonstration conducted: d) ☐ Yes e) ☒ No.

If Yes, brief description: \_\_\_\_\_.

Claim(s) discussed: 1.

Identification of prior art discussed: Smith et al (US 6,404,876).

Agreement with respect to the claims f) ☐ was reached. g) ☐ was not reached. h) ☒ N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: See Continuation Sheet.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN ONE MONTH FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.

\_\_\_\_\_  
Examiner's signature, if required

Continuation of Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: After discussing claim 1 with Applicant, and further reviewing the prior art discussed, Examiner acknowledges that the present invention is distinguishable from the prior art of Smith et al. Smith et al, does not disclose the features wherein "if the caller is not requesting business directory assistance, routing the call through the telecommunications network to a call center, and if the caller is requesting business directory assistance, automatically determining at least one telephone number satisfying the caller request." Examiner will perform further search on the claims, and provide Applicant with another Office Action.

Applicant's request for reconsideration of the finality of the rejection of the last Office Action is persuasive and therefore, the finality of that action is withdrawn.



AHMAD MATAR  
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